



FirstBank
& Trust EAST
TEXAS

Mobile Banking

Frequently Asked Questions

What devices will the FBTET Mobile App work on?

iOS 6.0+ devices such as the iPhone, iPad and Android 4.1+ phones and tablets

Will the app work on my Windows or Blackberry devices?

No, but you may access mobile web banking through your devices browser by visiting mobile.fbtet.com

What features are available through the mobile app?

Locate Branches and ATMs, Call us from the app, transfer funds quickly, new design and touch functionality

How do I find a branch or ATM?

You can locate a branch or ATM by clicking on “Browse Our Locations” on the mobile app home screen, by clicking “Branches” once logged in, or by visiting www.fbtet.com/locations

Can I pay my loan with my mobile device?

You may transfer funds to your loan, but at this time this payment process will not allow you to split your payment between Principal and Interest

